



ATHENS-CLARKE COUNTY FIRE & EMERGENCY SERVICES DEPARTMENT

2019-2024 Strategic Plan

Athens-Clarke County Fire & Emergency Services Department's 2024 Vision

is to continue to fulfill our personal and organizational commitment to reduce the impact of emergencies in our community with dedication to education and training, while living our core values in all that we do. This vision, our true futurity, will only become reality by striving to accomplish our goals. We will become this future by:

Always investing in our greatest asset, our members, and ensuring we have a professionally developed workforce that is prepared to meet the needs of Athens-Clarke County. Our members will be highly trained to meet our calling of providing prompt, dependable, and professional services. Our focus on internal communications will help us be more effective and ultimately, provide a return to those we serve.

Continuing to find ways to further connect with those who live, work, and play in our community. Our enhanced external communications will bridge any gaps and help us to further educate and support our stakeholders. With improved use of technology and greater alignment with our emergency dispatch services, we will strive for more efficiency and always be the best of the best. The efficacy of our pursuits will be proven by our attainment of international accreditation, a distinction that truly aligns with our mission.

Committing ourselves to service, embracing our proud history, living and changing for the future, and pursuing excellence in all that we do. Together we will strive to bring this vision to fruition.

VALUES

Value: Honesty

Behavior: Demonstrating moral character through my words and actions.

Question: Am I being honest, trustworthy, and accountable?

Value: Dependability

Behavior: Keep my commitments and take personal responsibility for my actions.

Question: Can the community and my fellow firefighters depend on me?

Value: Teamwork

Behavior: Working together as an inclusive, cohesive group, toward common goals.

Question: Do my actions demonstrate putting the team's needs over my own?

Value: Professionalism

Behavior: Giving my best in my actions, decisions, appearance, and communications.

Question: Is this the best I/we can do? What am I doing to advance my skills and knowledge?

Value: Camaraderie

Behavior: Treat colleagues with respect, and help them with life challenges.

Question: How am I supporting and caring for my ACCUG and Fire Service family?

MISSION

Athens-Clarke County Fire & Emergency Services Department takes pride in providing prompt, dependable, and professional services to reduce the impact of emergencies in our community with dedication to education and training.

GOALS

Create a culture within ACCFESD that attracts, develops, and sustains member longevity.

Enhance department communication for better information dissemination among shifts, battalions, and personnel.

Strengthen community relationships through outreach and partnerships.

Expand and enhance the department's technological capabilities to improve the department's efficiency.

Enhance training and education to improve service delivery to the community and the safety of responders.

Improve our working partnership with Central Communications.

Prepare for, pursue, achieve and maintain international accreditation to better serve our community and to embrace excellence.

INTERNAL STAKEHOLDER INPUT

EXTERNAL STAKEHOLDER FEEDBACK

