

YOUR WATER/SEWER RATES ARE CHANGING

Protecting public health, the delivery of high-quality drinking water, and the thorough treatment of collected water are our highest priorities. These goals guide every decision we make, including determining when and at what rate an increase is required in our water and sewer rate structures.

The PUD uses funds collected from water bills to reinvest in the water infrastructure, meet increasing regulatory requirements to protect our environment, and ensure sustainability in our water supply. A long-term approach to funding these investments relies upon small, incremental rate increases. On July 1, 2025, a rate increase will occur.

To view the new rates, visit the link at www.acgov.com/wbo
For assistance with water bills, visit www.acgov.com/waterbillhelp

HOW THE NEW WATER RATE COMPARES FOR COMMON USES

● Past rate

● New rate

Costs estimated for a family of four with an annual average of 6,000 gallons and within the Tier 1 rate.*
First amount listed is for WaterSense labeled fixtures & water-efficient habits. Second amount is for traditional fixtures.



.56¢ - .93¢
.56¢ - .94¢
daily shower
8 min/daily shower
4 people



.30¢ - .37¢
.30¢ - .38¢
toilet flush
5x/day
4 people



.13¢ - .28¢
.13¢ - .28¢
handwashing
8x/day, 4 people
20 seconds/wash



.72¢
.73¢
outdoor watering
per 10'x10' area
1-inch coverage/week



.81¢ - \$1.10
.82¢ - \$1.12
clothes washer
5 full loads/week



.73¢ - \$2.19
.74¢ - \$2.22
hand wash dishes
1x/day



.15¢ - .23¢
.15¢ - .24¢
dishwasher
4x/week, full load
2013 model or newer



toilet leak
avg. toilet leak/day
\$2.32 - \$2.35
stuck flapper/day
\$73.09 - \$74.29

*All calculations are estimates only; costs may vary based on individual fixture consumption amounts and household use patterns. Estimates are for water consumption charges and water customer service fee; sewer charges are not included in estimates.

